

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Philip T. Kortum et al.

Title: SYSTEM AND METHOD FOR COLLABORATIVE CALL  
MANAGEMENT

App. No.: 10/753,097 Filed: January 7, 2004

Examiner: HASSAN, Rashedul Art Unit: 2179

Customer No.: 84326 Confirmation No.: 2743

Atty. Dkt. No.: 1033-LB1009

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MS: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AFTER ALLOWANCE (37 C.F.R. §1.312)**

Dear Sir:

This Amendment is being submitted following the Notice of Allowance mailed on July 23, 2009, and prior to payment of the issue fee.

PLEASE ENTER /R.H./